

AFRAA-IATA-AACO Business Technology Forum

The African Airlines Association (AFRAA), the International Air Transport Association (IATA) and the Arab (AACO) jointly organized a **Business Technology Forum** on 8 October 2018 at the Royal Maxim Palace, Kempinski in Cairo - Egypt. The event was hosted with the support of EgyptAir under the theme: **"The Future of Travel: Trends and Shifts"**.

The Business Technology Forum addressed the latest trends in technology impacting the airline industry, and will tackle issues related to blockchain, distribution, retailing, cyber security, E-payment, and digital supply chain. The airline industry is becoming more data-driven and that is in response to a world with multi-players, multi-source channels, where the customers have the power of choice and demand for transparency of their choices.

In a parallel track to satisfying customer demands, the industry is always looking for ways to optimize its processes by seeking new challenges and adopting innovative technologies such as E-Payments, providing airlines with increased transparency and control in the collection of their sales and Blockchain, which will redefine the relationship between multiple players in the industry. On the other hand, and in the era of technology, cybersecurity has become an elevated risk that is among the most pressing issues affecting businesses.

The forum brought together industry experts from various divisions and airline representatives including: Information Technology, IT Security, Commercial, Revenue Management, Distribution, and Passenger Services. Industry Partners, specifically partners specialized in IT, Distribution, and payment gateways.



AFRAA Secretary General giving closing remarks at the Forum, Cairo - October

The main topics discussed during the forum included:

1. The Potential of Blockchain Technology
2. Big Data Customer Relationship Management
3. Retail Distribution
4. Mobile as a Multiplier for Distribution
5. Managing Disruptions and its Impact on Airline's Operations
6. Cybersecurity- Mitigating the threat, building cyber resilience
7. E-Payment
8. Digital Supply Chain

AFRAA- IATA Security Seminar

As part of measures to address issues relating to security in Africa, AFRAA, in

collaboration with IATA held a Security Seminar from 17 - 18 October 2018. The Seminar was kindly hosted by Ethiopian Airlines at the Ethiopian Aviation Academy in Addis Ababa - Ethiopia.

Security, which is among AFRAA's top priority areas, is a prerequisite for a thriving aviation industry. The improvement of Security within the continent calls for greater support and cooperation of all so that African Airlines can have a most conducive environment to operate. Representatives from ICAO and IATA as well as other subject experts presented at the Seminar and gave valuable insights on regional activities, adoption of globally accepted safety and security standards. Participants also gained insights on new and emerging aviation security and facilitation issues, among others.

The Seminar was attended by Managers and decision makers with AVSEC responsibilities in passenger, cargo & ground handling as well as Civil Aviation Authorities, airports and ground handlers.

together to procure fuel jointly. Airlines will proceed to sign contracts with the suppliers directly before commencement of uplifts in 1st of January 2019. This year saw inclusion of one new member air-

handling fuel through workshops and training sessions held annually through the facilitation of AFRAA.

AFRAA Training

AFRAA conducted the following courses in October 2018:

i) Dangerous Goods Regulations (13- 20-22-23-24-27 October 2018)

AFRAA conducted Dangerous Goods Regulations course on (13-20-22-23-24-27) October 2018. The course targets personnel involved in acceptance of general cargo to gain in-depth understanding on the various classes of dangerous goods applicable to the transport of Dangerous Goods by air, enable learners to identify and store correctly dangerous goods in accordance with stipulated procedures, providing learners with relevant skills to identify dangerous goods while handling passenger and security screening at the airport and also to help Load Controllers, Flight Crew, Loadmasters understand which substances and articles constitute Dangerous Goods and the limitations applicable to the safe transport of Dangerous Goods by air.

ii) Load Control/ Weight and Balance Initial (8 - 12 and 15-19 October 2018)

AFRAA conducted Load Control/ Weight and Balance Initial course from 8 to 12 October 2018 and from 15 to 19 October 2018



Participants at the AFRAA-IATA Security Seminar, Ethiopia - October 2018

AFRAA Fuel Tender 2019

The AFRAA Fuel Project conducted its annual fuel tender for fuel purchase in 2019. The process will be concluded on 03 December 2018 with the sending out of award letters to the winning suppliers at the various locations. The Fuel committee members met in Nairobi for the tender process. This is the eighth year participating member airlines came

line-Congo Airways, who are participating in the project for the first time.

The members have expressed delight and satisfaction with the project this year as the final bids received have indicated significant savings compared to the previous tender in most of the locations. Over the years the project has yielded not only significant savings for the participating airlines but also capacity building to airline personnel



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respectively. The course is targeted for airline/ ground handling agent's staff who are required to prepare aircraft load documents. After the end of the training they will be able to complete these documents on their own. They will be in a position to gain experience and confidence as they complete these documents every day.

iii) Safety Management Systems for Executives (25 October 2018)

AFRAA conducted Safety Management Systems for Executives on 25 October 2018. The course is tailor-made for the airline executives to provide further insight on efficient ways to facilitate Safety Management System for the organization

and cost effective resource management strategies.

Forthcoming Courses

The following Courses and Seminars have been scheduled to be conducted. For registration and/or more information, please contact Mr. Riadh BOUAOUNI (rbouoni@afraa.org)

AFRAA Courses		
Course name	Proposed dates	AFRAA
Aviation Internal Audit	13 -19 December 2018	AFRAA
Rout cause analysis	To be advised	AFRAA
Airline Document System and Control.	To be advised	AFRAA
Gap analysis	To be advised	
Workshops and Seminars		
AFRAA-ICAO Aviation Data & Analysis Seminar	6 - 7 December 2018	Nairobi
AFRAA Training Task Force	To be advised	Nairobi

AFRAA Cargo Committee meets in Algiers



AFRAA cargo members at the meeting in Algiers Algeria

The 5th Air Cargo Committee Meeting was held at the Sofitel hotel in Algiers, on 18 - 19 September 2018.

Members reviewed the outcomes of its activities for 2018 and set out its priorities for 2019. Among the priorities the committee focused on Ratification of the MC99, Involvement of Customs, Civil Aviation Authorities (CAAs) and other aviation regulators in Cargo meetings and Cooperation among member airlines.

Air Algeria already invited representatives from Algerian Customs, Civil Aviation Authority and Airports. They all insured their contribution to the success of airlines and aviation in Africa.

Participating Members at the meeting were honored with the visit of both CEO from Air Algeria and Tassili Airlines. In their speeches the two CEOs welcomed members present at the 5th Cargo meeting in Algiers and urged them to work together in joint committee in order to face challenges experienced in cargo industry and entire aviation sector in Africa.

The meeting was attended by 15 participants from 5 Airlines. It was chaired by Mr. Hassenou Yahia, General Manager Cargo Air Algeria

AFRAA Route Network Coordination Committee meets in Douala

The AFRAA 6th Route Network Coordination Meeting was held at the Camair Co Headquarters in Douala, Cameroon on 07 - 08 November 2018.

Members discussed several issues including the challenges being experienced in establishing partnership among airlines, especially between those members of IATA Clearing House (ICH) and non ICH members. AFRAA has partnered with Clairity to explore possible solutions to enable further commercial agreements among members.

The meeting was attended by 18 participants from Camair Co and Congo Airways. It was chaired by Ms. Marthe Irène MFOUT Head of Department Aeropolitical, Industry Affairs, Camair Co



Participants at the AFRAA at the RNC in Douala, Cameroon

AFRAA Appoints New Training Manager

AFRAA nomme un nouveau directeur de la formation

The African Airlines Association (AFRAA) is pleased to announce the appointment of Mr. Riadh BOUAOUNI as Training Manager effective 01 September 2018.

Mr. BOUAOUNI joins AFRAA from the ICAO Aviation Security Training center of Tunisia (ASTC Tunis) where he was the Head of Training Department. He brings to AFRAA his extensive wealth of Training experience in aviation, strong leadership skills and deep knowledge of the Aviation Security field. Riadh is well known to the ICAO having been the coordinator for the Aviation security Training Center (ASTC Tunis), ICAO, (EUR/NAT) Office the European and North Atlantic Office of the ICAO.

Mr. BOUAOUNI commenced his career in the Tunisian Academy for civil aviation safety and security training AFSAC where he held various roles over the last 7 years. In 2011, he joined the training Department and was a Training specialist. In 2013 he was appointed Training Coordinator. He is an Aviation Security Training Instructor, an Aviation Security Training Inspector, X-RAY Screening Instructor and TrainAir plus Instructor.

Mr. BOUAOUNI holds a Bachelor's Degree in Mathematics and a diploma of Petroleum Engineer.

L'Association des compagnies aériennes africaines (AFRAA) a le plaisir d'annoncer la nomination de M. Riadh BOUAOUNI au poste de directeur de la formation à partir du 1er septembre 2018.

Avant de rejoindre l'AFRAA, M. BOUAOUNI travaillait au centre de formation à la sûreté de l'aviation (CFSA Tunis) de l'OACI où il était chef du département de la formation. Il apporte à l'AFRAA une vaste expérience en matière de formation aéronautique, des compétences avérées en leadership et une connaissance approfondie du domaine de la sûreté de l'aviation. Riadh est bien connu au sein de l'OACI ayant été le coordonnateur du centre de formation à la sûreté de l'aviation (CFSA Tunis) de l'OACI, et du Bureau Europe et Atlantique Nord (EUR/NAT) de l'OACI.

M. BOUAOUNI a débuté sa carrière à l'Académie Tuniso-Française de formation en sûreté et sécurité de l'aviation civile (AFSAC) où il a occupé divers postes de

responsabilité au cours des 7 dernières années. En 2011, il a rejoint le département de formation en qualité de spécialiste de la formation. En 2013, il a été nommé coordonnateur de la formation. Il est instructeur de la sûreté de l'aviation, inspecteur de la formation en sûreté de l'aviation, instructeur du contrôle au rayon-x et instructeur TrainAir Plus.

M. BOUAOUNI détient une licence en mathématiques et un diplôme d'ingénieur pétrolier.



Mr. Riadh BOUAOUNI (right) Training Manager, AFRAA